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10/772,881	02/05/2004	Robert Thomas Uthe	5577-291	5540
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PO BOX 37428			NAJEE-ULLAH, TARIQ S	
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	Application No.	Applicant(s)			
Office Action Comments	10/772,881	UTHE, ROBERT THOMAS			
Office Action Summary	Examiner	Art Unit			
	TARIQ S. NAJEE-ULLAH	4121			
The MAILING DATE of this communication app Period for Reply	pears on the cover sheet with the c	correspondence address			
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DOWN THE MAILING DOWN THE MAILING DOWN THE MAILING DOWN THE MERICAL STATE OF TH	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be tir will apply and will expire SIX (6) MONTHS from , cause the application to become ABANDONE	N. nely filed the mailing date of this communication. D (35 U.S.C. § 133).			
Status					
 Responsive to communication(s) filed on <u>20 D</u> This action is FINAL. 2b) This Since this application is in condition for alloward closed in accordance with the practice under E 	action is non-final. nce except for formal matters, pro				
Disposition of Claims					
4) ☐ Claim(s) 1-20 is/are pending in the application 4a) Of the above claim(s) is/are withdray 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1-20 is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction and/o	wn from consideration.				
Application Papers					
9) ☐ The specification is objected to by the Examine 10) ☑ The drawing(s) filed on 04 February 2004 is/are Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct 11) ☐ The oath or declaration is objected to by the Ex	e: a)⊠ accepted or b)⊡ objecte drawing(s) be held in abeyance. Sec ion is required if the drawing(s) is ob	e 37 CFR 1.85(a). jected to. See 37 CFR 1.121(d).			
Priority under 35 U.S.C. § 119					
 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: 1. Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 					
Attachment(s) 1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date	4) Interview Summary Paper No(s)/Mail D: 5) Notice of Informal F 6) Other:	ate			

DETAILED ACTION

Response to Amendment

This Office action has been issued in response to Applicant's
 Amendment filed December 20, 2007. Claims 1-20 are pending in the case.
 Claim 18 has been amended.

Response to Arguments

- 2. The rejection of claims 18-20 under 35 U.S.C. § 101 is withdrawn.
- 3. Applicant's arguments, filed December 20, 2007, with respect to the rejection(s) of claim(s) 1-3, 8-13, and 18 under 35 U.S.C. § 102 (b) as anticipated by Rassman have been fully considered and are persuasive. Therefore, the rejection has been withdrawn. However, upon further consideration, a new ground(s) of rejection is made in view of US Patent Number 7,047,292 to Stewart et al (Stewart herein after).

Regarding Applicant's arguments with respect to the rejection of claims 10-12, Applicant argues that that Rassman does not teach a resource management system satisfying a threshold number, time, or rate. Examiner respectfully disagrees; Rassman discloses The method includes providing

a data base containing information about the resources and graphically displaying utilization and availability of the resources as a function of time, i.e. the threshold metric. The examiner interprets this to meet the threshold number, time, or rate.

4. Applicant's arguments, filed December 20, 2007, with respect to the rejection(s) of claim(s) 1, 4-7, 13-20 under 35 U.S.C. § 102 (b) as anticipated by Ward have been fully considered and are persuasive. Therefore, the rejection has been withdrawn. However, upon further consideration, a new ground(s) of rejection is made in view of US Patent Number 7,047,292 to Stewart et al (Stewart herein after).

Claim Rejections - 35 USC § 103

- 5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 6. The factual inquiries set forth in *Graham* **v.** *John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a

background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:

- 1. Determining the scope and contents of the prior art.
- 2. Ascertaining the differences between the prior art and the claims at issue.
- 3. Resolving the level of ordinary skill in the pertinent art.
- 4. Considering objective evidence present in the application indicating obviousness or nonobviousness.
- 7. Claims 1-3, 8-13, and 18 are rejected under 35 U.S.C. 103(a) as being unpatentable over Rassman et al. (Rassman herein after) US Patent Number 4,937,743 in view of US Patent Number 7,047,292 to Stewart et al (Stewart herein after).

Regarding claim 1, Rassman discloses a method of selecting among a plurality of alert conditions for processing with a resource management system, the method comprising: associating a priority indication with at least some resources in a computer system (Column 1, lines 6-12; Rassman discloses the invention relates to a method for the dynamic management of a plurality of resources, i.e. a resource management system, using a computer system.); identifying resources associated with the alert conditions (col. 3, lines 2-6; Rassman teaches "Scheduling indicia" indicate utilization of resources, i.e. identify resources, "conflict indicia", i.e. a type of priority indicator may be used to alert operators, i.e. convey alert conditions associated with resources, to scheduling conflicts

associated with the available resources.); and selecting an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 3, lines 5-11; Rassman teaches "conflict indicia", i.e. a type of priority indicator, may be used to alert operators, i.e. convey alert conditions associated with resources, to scheduling conflicts associated with the available resources. The method according to the invention enables dynamic control of a complex project involving a plurality of resources which are interrelated, i.e. associated). While Rassman discloses a method of selecting among a plurality of alert conditions for processing with a resource management system comprising identifying resources associated with the alert conditions and based upon conflict indicia, Rassman does not expressly disclose prioritization of resources.

Stewart discloses a method for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Rassman and Stewart are analogous art because they are from the same field of endeavor of Network and Resource Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management

traffic method as part of Rassman's method and system for scheduling, monitoring, and dynamically managing resources.

The suggestion/motivation would have been to improve the performance of the managed resources within the network/computer system (Stewart, Col. 1, lines 60-67).

Regarding claim 2, Rassman discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises prioritizing at least some of the resources relative to each other (col. 3, lines 12-15; Rassman discloses the method and system of this invention gives access to the data base in order to provide information, beyond that appearing on the display, relative to a selected resource.).

Regarding claim 3, Rassman discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises prioritizing at least some of the resources based on their importance to operation of a business (col. 4, lines 36-55; Rassman teaches an embodiment where the resources relate to the monitoring and planning use of facilities and other resources in the surgical suite of a hospital, i.e. the management and operation of a

hospital surgical suite. Resources are organized, i.e. prioritized using a rule-based system.).

Regarding claim 4, Rassman discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises prioritizing at least some of the resources based on an affect of their failure on other resources in the computer system (col. 4, lines 36-55; Rassman teaches that in an exemplary use of the invention in a hospital surgical suite some equipment, i.e. resources may be unavailable because of construction, repair or maintenance activities, i.e. functional failure or inability to use. In this case, a rule-based system would be followed to determine which resources should be used. Examiner reasons that if this is the process that is followed when the resource is unavailable, the same will be followed during failure because the cause of the unavailability need not be specified.).

Regarding claim 8, Rassman discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises assigning a priority indication based on the resources' current placement in a computer system that is dynamically configured and provisioned to handle on-demand needs (col. 7, lines 11-21; Rassman discloses a method of resolving resource conflicts immediately. The invention

recognizes types of conflicts and displays that information immediately. With that kind of information displayed, the operator can tell whether to reschedule resources immediately, i.e. as needed or on-demand.).

Regarding claim 9, Rassman discloses the method of claim 1, further comprising determining when a threshold metric associated with at least some of the alert conditions has been satisfied, wherein selecting an alert condition from among the alert conditions based on the priority indication associated with the identified resources is carried out responsive to the determination that the threshold metric has been satisfied (Abstract; Rassman teaches an invention related to the method for the prospective scheduling, periodic monitoring and dynamic management of a plurality of interrelated and interdependent resources using a computer system. The method includes providing a data base containing information about the resources and graphically displaying utilization and availability of the resources as a function of time, i.e. the threshold metric. Indicia, i.e. priority indicators can be made to appear on the display to provide visual identification of symbols as well as information about scheduling, status and conflicts involving the resources. In addition, access to the data base can be made available to provide a continuous update of the display so that

the display of the resources is for the most recent data in the data base. Access to the data base can also permit the operator to call up a wide variety of information about the resources and can also be used to track events and procedures.).

Regarding claim 10, Rassman discloses the method of claim 9, wherein determining when a threshold metric associated with at least some of the alert conditions has been satisfied comprises determining when a number of queued alert conditions for the resource management system satisfies a threshold number (Abstract; Rassman teaches an invention related to the method for the prospective scheduling, periodic monitoring and dynamic management of a plurality of interrelated and interdependent resources using a computer system. The method includes providing a data base containing information about the resources and graphically displaying utilization and availability of the resources as a function of time, i.e. the threshold metric. Indicia can be made to appear on the display to provide visual identification of symbols as well as information about scheduling, status and conflicts involving the resources. In addition, access to the data base can be made available to provide a continuous update of the display so that the display of the resources is for the most recent data in the data base. Access to the data base can also permit the operator to call up a

wide variety of information about the resources and can also be used to track events and procedures.).

Regarding claim 11, Rassman discloses the method of claim 9, wherein determining when a threshold metric associated with at least some of the alert conditions has been satisfied comprises determining when a waiting time for alert conditions to be handled by the resource management system satisfies a threshold time (Abstract; Rassman teaches an invention related to the method for the prospective scheduling, periodic monitoring and dynamic management of a plurality of interrelated and interdependent resources using a computer system. The method includes providing a data base containing information about the resources and graphically displaying utilization and availability of the resources as a function of time, i.e. the threshold metric. Indicia can be made to appear on the display to provide visual identification of symbols as well as information about scheduling, status and conflicts involving the resources. In addition, access to the data base can be made available to provide a continuous update of the display so that the display of the resources is for the most recent data in the data base. Access to the data base can also permit the operator to call up a wide variety of information about the resources and can also be used to track events and procedures.).

Regarding claim 12, Rassman discloses the method of claim 9, wherein determining when a threshold metric associated with at least some of the alert conditions has been satisfied comprises determining when a threshold rate of alert conditions are received for the resource management system (Abstract; Rassman teaches an invention related to the method for the prospective scheduling, periodic monitoring and dynamic management of a plurality of interrelated and interdependent resources using a computer system. The method includes providing a data base containing information about the resources and graphically displaying utilization and availability of the resources as a function of time, i.e. the threshold metric. Indicia can be made to appear on the display to provide visual identification of symbols as well as information about scheduling, status and conflicts involving the resources. In addition, access to the data base can be made available to provide a continuous update of the display so that the display of the resources is for the most recent data in the data base. Access to the data base can also permit the operator to call up a wide variety of information about the resources and can also be used to track events and procedures.).

Regarding claim 13, Rassman discloses a computer system comprising: a plurality of resources; and a resource management system

(col. 2, lines 59-61; Rassman discloses the invention related to a method for the dynamic management of a plurality of resources, i.e. resource management system preferably using a computer system) that is configured to associate a priority indication with at least some of the resources (col. 2, line 67-col. 3, line 2; Rassman discloses various types of indicia, i.e. priority indicators may be employed to provide visual auditory or other sensory communication of information pertinent to the resources and/or the utilization thereof.), that is configured to identify the resources associated with alert conditions (col. 3, lines 5-6; Rassman discloses "conflict indicia" may be used to alert operators, i.e. convey alert conditions.), and that is configured to select an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 3, lines 2-10; Rassman teaches "Scheduling indicia" may be used to indicate utilization (historical and/or prospective) of resources, "status indicia" may be employed to reflect current status of events and "conflict indicia" may be used to alert operators, i.e. alert condition to scheduling conflicts. Examiner interprets indicia to be synonymous with priority indicator.). While Rassman discloses a method of selecting among a plurality of alert conditions for processing with a resource management system comprising identifying resources

associated with the alert conditions and based upon conflict indicia, Rassman does not expressly disclose prioritization of resources.

Stewart discloses a method for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Rassman and Stewart are analogous art because they are from the same field of endeavor of Network and Resource Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management traffic method as part of Rassman's method and system for scheduling, monitoring, and dynamically managing resources.

The suggestion/motivation would have been to improve the performance of the managed resources within the network/computer system (Stewart, Col. 1, lines 60-67).

Regarding claim 18, Rassman discloses a computer program product for selecting among a plurality of alert conditions for processing by a resource monitoring system, comprising: a computer readable medium having computer readable program code embodied therein, the computer readable program code comprising (col. 11, lines 6-9; Rassman discloses when sequencing is imperative, the method and system of the present invention can be made to operate in a programmed

Examiner interprets this to be a type of computer readable program code; claim 60; Rassman discloses a means for interrogating said data base to cause a display of information about one of said resources. Examiner notes that computer readable program code is a means for integrating said data base to cause a display of information about one of said resources.): computer readable program code that is configured to associate a priority indication with at least some resources in a computer system (col. 2, lines 59-61; Rassman discloses the invention related to a method for the dynamic management of a plurality of resources, i.e. resource management system preferably using a computer system); computer readable program code that is configured to identify resources associated with the alert conditions (col. 3, lines 5-6; Rassman discloses "conflict indicia" may be used to alert operators, i.e. convey alert conditions.); and computer readable program code that is configured to select an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 3, lines 2-10; Rassman teaches "Scheduling indicia" may be used to indicate utilization (historical and/or prospective) of resources, "status indicia" may be employed to reflect current status of events and "conflict indicia" may be used to alert operators, i.e. alert condition to scheduling conflicts.

Examiner interprets indicia to be synonymous with priority indicator.). While Rassman discloses a method of selecting among a plurality of alert conditions for processing with a resource management system comprising identifying resources associated with the alert conditions and based upon conflict indicia, Rassman does not expressly disclose prioritization of resources.

Stewart discloses a method for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Rassman and Stewart are analogous art because they are from the same field of endeavor of Network and Resource Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management traffic method as part of Rassman's method and system for scheduling, monitoring, and dynamically managing resources.

The suggestion/motivation would have been to improve the performance of the managed resources within the network/computer system (Stewart, Col. 1, lines 60-67).

8. Claims 1, 4-7, 13-20 rejected under 35 U.S.C. 103(a) as being unpatentable over Ward et al. (Ward herein after) US Patent Number 5,367,670 in view of US Patent Number 7,047,292 to Stewart et al (Stewart herein after).

Regarding claim 1, Ward discloses a method of selecting among a plurality of alert conditions for processing with a resource management system, the method comprising: associating a priority indication with at least some resources in a computer system (col. 1, lines 26-27; Ward discloses the invention relates to a manager for a computer system, i.e. resource management system; col. 5, line 48-49; Ward discloses the invention monitors system resources via signals.); identifying resources associated with the alert conditions (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects); and selecting an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects, i.e. a type of priority indication.). While Ward discloses a method of selecting among a plurality of alert conditions for processing

with a resource management system comprising identifying resources associated with the alert conditions and basing alert conditions upon innately monitored and processed object, Ward does not expressly disclose these objects involve prioritization of resources.

Stewart discloses a method for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Ward and Stewart are analogous art because they are from the same field of endeavor of Network and Computer System Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management traffic method as part of Ward's computer system manager for monitoring events and operating parameters and generating alerts.

The suggestion/motivation would have been to improve the performance of the managed elements within the network/computer system (Stewart, Col. 1, lines 60-67).

Regarding claim 4, Ward discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises prioritizing at least some of the resources based on an affect of their failure on other resources in the computer system (col. 5, lines 15-20; Ward discloses if a component experiences a failure or exhibits

characteristics that indicate it may experience a failure, the system manager detects the failure or characteristic indicative of a potential failure and reports the failure or characteristic indicative of a potential failure as an alert in a manner such that corrective action can be taken.).

Regarding claim 5, Ward discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises assigning a priority indication based on whether a resource is a server of information for predetermined computers in the computer system (col. 2, lines 43-49; Ward discloses a network operating system/network manager controls and manages information transfers between the file server and the console and a system manager manages the computer system board by monitoring signals transferred along the system bus, determining alert conditions based upon the monitored signals, i.e. priority indicators.).

Regarding claim 6, Ward discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises assigning a priority indication based on whether a resource is a server of information for predetermined software applications in the computer system (col. 2, lines 42-48; Ward discloses a network operating system/network manager controls and manages information transfers between the file server and the console. Col. 7,

lines 33-34; Ward discloses a network operating system is under the control of the network management software contained in the network management agent, on to the local network manager console.).

Regarding claim 7, Ward discloses the method of claim 1, wherein associating a priority indication with at least some resources comprises assigning a priority indication based on whether a resource is a predetermined server of information in the computer system (col. 2, lines 43-49; Ward discloses a network operating system/network manager controls and manages information transfers between the file server and the console and a system manager manages the computer system board by monitoring signals transferred along the system bus, determining alert conditions based upon the monitored signals, i.e. priority indicators.).

Regarding claim 13, Ward discloses a computer system comprising: a plurality of resources (col. 1, lines 26-27; Ward discloses the invention relates to a manager for a computer system; col. 5, line 48-49; Ward discloses the invention monitors system resources via signals.); and a resource management system that is configured to associate a priority indication with at least some of the resources (col. 1, lines 26-27; Ward discloses the invention relates to a manager for a computer system, i.e. resource

management system; col. 5, line 48-49; Ward discloses the invention monitors system resources via signals.), that is configured to identify the resources associated with alert conditions (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects), and that is configured to select an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects, i.e. a type of priority indication.). While Ward discloses a method of selecting among a plurality of alert conditions for processing with a resource management system comprising identifying resources associated with the alert conditions and basing alert conditions upon innately monitored and processed object, Ward does not expressly disclose these objects involve prioritization of resources.

Stewart discloses a method for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Ward and Stewart are analogous art because they are from the same field of endeavor of Network and Computer System Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management traffic method as part of Ward's computer system manager for monitoring events and operating parameters and generating alerts.

The suggestion/motivation would have been to improve the performance of the managed elements within the network/computer system (Stewart, Col. 1, lines 60-67).

Regarding claim 14, Ward discloses the computer system of claim 13, wherein the resource management system is configured to notify a user of the selected alert condition (col. 7, lines 25-34; Ward discloses that alerts can be delivered to the local network manager "in-band" or "out-of-band.").

Regarding claim 15, Ward discloses the computer system of claim 13, wherein the resource management system is configured to initiate a corrective action based on the selected alert condition (col. 5, lines 15-20; Ward discloses if a component experiences a failure or exhibits characteristics that indicate it may experience a failure, the system manager detects the failure or characteristic indicative of a potential failure and reports the

failure or characteristic indicative of a potential failure as an alert in a manner such that corrective action can be taken.).

Regarding claim 16, Ward discloses the computer system of claim 13, wherein the resource management system is configured to receive the alert conditions from at least some of the resources (col. 7, lines 29-35; Ward discloses alert elements, i.e. alert conditions are directed to the bus master interface and on to the network operating system and, on to the local network manager console.).

Regarding claim 17, Ward discloses the computer system of claim 13, wherein the resource management system is configured to monitor at least one metric associated with at least some of the resources and to generate the alert conditions based on the monitored metric (col. 2, lines 62-66; Ward discloses in alternate aspects of this embodiment of the invention, the monitored information transfers may be the level of voltage, i.e. monitored metric supplied to the system manager or the temperature, i.e. monitored metric at which the system manager operates.).

Regarding claim 18, Ward discloses a computer program product for selecting among a plurality of alert conditions for processing by a resource monitoring system, comprising: a computer readable medium having computer readable program code embodied therein (col. 2, lines 42-48;

Ward discloses a network operating system/network manager controls and manages information transfers between the file server and the console. A network operating system is based on computer readable program code. fig. 5 is a flow diagram between the hardware and software components of the system manager. Examiner interprets software to be configured computer readable program code.), the computer readable program code comprising: computer readable program code that is configured to associate a priority indication with at least some resources in a computer system (col. 1, lines 26-27; Ward discloses the invention relates to a manager for a computer system; col. 5, line 48-49; Ward discloses the invention monitors system resources via signals.); computer readable program code that is configured to identify resources associated with the alert conditions (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects); and computer readable program code that is configured to select an alert condition from among the alert conditions based on the priority indication associated with the identified resources (col. 1, lines 31-33; Ward discloses the invention determines alert conditions based upon the innately monitored and processed objects, i.e. a type of priority indication.). While Ward discloses a method of selecting among a plurality of alert

conditions for processing with a resource management system comprising identifying resources associated with the alert conditions and basing alert conditions upon innately monitored and processed object, Ward does not expressly disclose these objects involve prioritization of resources.

Stewart discloses a computer program product for prioritizing network management traffic that includes associating a priority indication with at least some resources in a computer system (Stewart, Col. 2, lines 1-28).

Ward and Stewart are analogous art because they are from the same field of endeavor of Network and Computer System Management .

At the time of the invention, it would have been obvious to a person of ordinary skill in the art to use Stewart's prioritizing network management traffic method as part of Ward's computer system manager for monitoring events and operating parameters and generating alerts.

The suggestion/motivation would have been to improve the performance of the managed elements within the network/computer system (Stewart, Col. 1, lines 60-67).

Regarding claim 19, Ward discloses the computer program product of claim 18, further comprising program code (please see claim 18 rejection) that is configured to initiate a corrective action based on the selected alert condition (col. 5, lines 15-20; Ward discloses if a

component experiences a failure or exhibits characteristics that indicate it may experience a failure, the system manager detects the failure or characteristic indicative of a potential failure and reports the failure or characteristic indicative of a potential failure as an alert in a manner such that corrective action can be taken.).

Regarding claim 20, Ward discloses the computer program product of claim 18, further comprising program code (please see claim 18 rejection) that is configured to display the selected alert condition to a user (col.10, lines 32-45; Ward discloses a several means to display alert messages including via modem, video screen, UART, software interface, and network operating system.).

Conclusion

- 9. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.
 - US 6,363,411 to Dugan titled "Intelligent Network."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to TARIQ S. NAJEE-ULLAH whose

telephone number is (571)270-5013. The examiner can normally be reached on Monday through Friday 8:00 - 5:30 EST.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Taghi T. Arani can be reached on (571) 272-3787. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

T. N.

/Taghi T. Arani/ Supervisory Patent Examiner, Art Unit 4121 2/7/2008